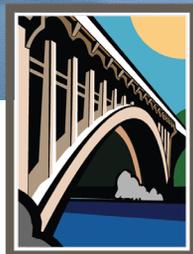


WELCOME TO FOLSOM

**Resident Resource Guide to
City Services, Amenities, and Programs**



CITY OF
FOLSOM
DISTINCTIVE BY NATURE



ABOUT THE CITY OF FOLSOM

Incorporated in 1946, the City of Folsom is renowned for its highly ranked schools, low crime rate, strong employer base, natural amenities, and abundant recreational opportunities—plus outstanding shopping, dining, and entertainment options. We are a full-service city, providing a wide range of quality programs, services, and amenities to our residents. Excellence is our priority. City staff provides exceptional customer service and rolls out the welcome mat for our residents, businesses, and visitors.

CITY COUNCIL

The Folsom City Council is dedicated to ensuring Folsom’s high standards for public health, safety, and quality of life. With an eye to the long-term, they guide the direction of the city as careful stewards for the residents and businesses of Folsom. The city transitioned to a by-district election system in 2022. For more information visit www.folsom.ca.us/DistrictElections.

City Council meetings are held at 6:30 p.m. on the second and fourth Tuesdays each month at City Hall. For more information on how to watch and participate, visit www.folsom.ca.us/CouncilMeetings.

BUDGET

The city’s budget contains revenue and expenditure summaries and the capital improvement plan for each fiscal year. The city budget has two main sections: the operating budget, which covers the day-to-day work of the city, like police and fire services, library, parks and recreation, and other core services; and the capital improvement plan, which covers major construction projects. To view the annual city budget, visit: www.folsom.ca.us/Budget.



DIRECTORY

CITY HALL

50 Natoma Street, Folsom CA 95630
916-461-6000
www.folsom.ca.us

Hours of Operation:
8 a.m. to 5 p.m. Monday through Friday



CONTACT US

City Attorney: 916-461-6025
www.folsom.ca.us/CityAttorney

City Clerk: 916-461-6035
www.folsom.ca.us/CityClerk

City Manager: 916-461-6010
www.folsom.ca.us/CityManager

Communications: 916-461-6013
www.folsom.ca.us/Communications

Community Development: 916-461-6200
www.folsom.ca.us/CommunityDevelopment

Building Permit Center: 916-461-6201
www.folsom.ca.us/BuildingPermits

Planning Counter: 916-461-6202
www.folsom.ca.us/Planning

Environmental and Water Resources:
916-461-6177
www.folsom.ca.us/EWR

Finance: 916-461-6080
www.folsom.ca.us/Finance

Folsom Public Library: 916-461-6130
www.folsom.ca.us/Library

Human Resources: 916-461-6050
www.folsom.ca.us/HR

Parks & Recreation: 916-461-6601
www.folsom.ca.us/ParksandRec

Facility and Park Rentals: 916-461-6620
www.folsom.ca.us/Rentals

Public Works: 916-461-6702
www.folsom.ca.us/PublicWorks

Utility Billing: 916-461-6101
www.folsom.ca.us/UtilityBilling



UTILITIES AND SERVICES

PAY MY UTILITY BILL

City of Folsom Utilities provides water, wastewater, and waste and recycling services to residential and commercial customers. There are several ways to pay your utility bill—including online billing, your bank's bill pay service, by mail, by phone, the red drop box in front of City Hall, and in person. For more information, visit www.folsom.ca.us/UtilityBilling.

WATER

LAWN WATERING

The City of Folsom encourages all residents and businesses to use water efficiently. The current Water Conservation Stage and details on all stages can be found at www.folsom.ca.us/WaterConservationStage.

CALL BEFORE YOU DIG

Property owners are required to have underground utilities located before doing any digging. Always call 811 before you start any digging project—from planting trees to swimming pool installations. Learn about this free service at www.usanorth811.org.

WATER-SAVING INFORMATION

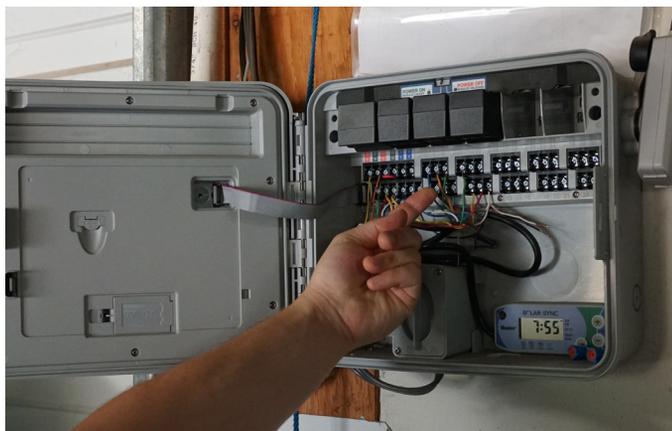
The City of Folsom Environmental and Water Resources Department provides public outreach and education services to help conserve water, identify leaks, and provide information about water-efficient technology. For more information, visit www.folsom.ca.us/WaterConservationTips.

WATER-WISE HOUSE CALLS

The City of Folsom offers water customers free Water-Wise House Calls. A city water conservation specialist will run your sprinkler system, evaluate its efficiency, and help you determine an effective watering schedule. To schedule your Water-Wise House Call, call the Water Conservation Division at 916-461-6177 or email WaterConservation@folsom.ca.us.

REBATES

Rebates are available to help you save water and money! Learn more about what rebate programs the city has to offer at www.folsom.ca.us/Rebates.





RECYCLING & WASTE

WASTE COLLECTION TOOLS

Get your collection schedule, look up the best disposal options for an item, or schedule a household hazardous or bulky waste pickup at www.folsom.ca.us/WasteCollection or by using our Folsom Waste Collection app on your mobile device.

BULKY WASTE PICKUP

We can help you dispose of bulky items that do not fit in your curbside cans. Single-family households may schedule up to three Bulky Waste Pickup appointments each year.

FREE COMPOST

Free compost is available to all Folsom residents. The compost is made from yard trimmings collected throughout the Sacramento region from residents, businesses, and apartment communities. Shovel your own compost from the following locations:

- Behind Folsom City Hall
- Hinkle Creek Nature Trail near Fire Station 36

EXTRA SERVICE

If you have more trash, recyclables, or organic waste than fits in the containers at your home, the city has additional or larger containers available. For occasional extra material, the city can schedule additional pickups upon request. For fee information or to request service, visit www.folsom.ca.us/ResidentialWaste.

HOUSEHOLD HAZARDOUS WASTE

Hazardous waste is any gas, liquid, or solid used in the home labeled with the words caution, warning, danger, poison, toxic, flammable, corrosive, or reactive. These items pose a health threat to people, animals, and the environment due to their chemical nature. Remember, never place household hazardous waste products in a trash or recycling bin, toilet, sink, or storm drain. Learn how to identify household hazardous waste and schedule a pickup at www.folsom.ca.us/IdentifyHHW.

STREET SWEEPING

The Streets Maintenance Division provides street sweeping to 420 curb miles of city streets and roadways biannually.

ARBORIST

Folsom is home to a lush, urban forest—a hallmark of our city that offers tremendous economic, health, and environmental benefits. Trees increase property values, enhance the vitality of business areas, provide shade, clean our air, and beautify the community. The City Arborist oversees the planning, care, and management of an attractive, environmentally appropriate, and sustainable urban forest within our city. Resources are also available to help residents find the right tree for a property. Learn more at www.folsom.ca.us/Arborist.

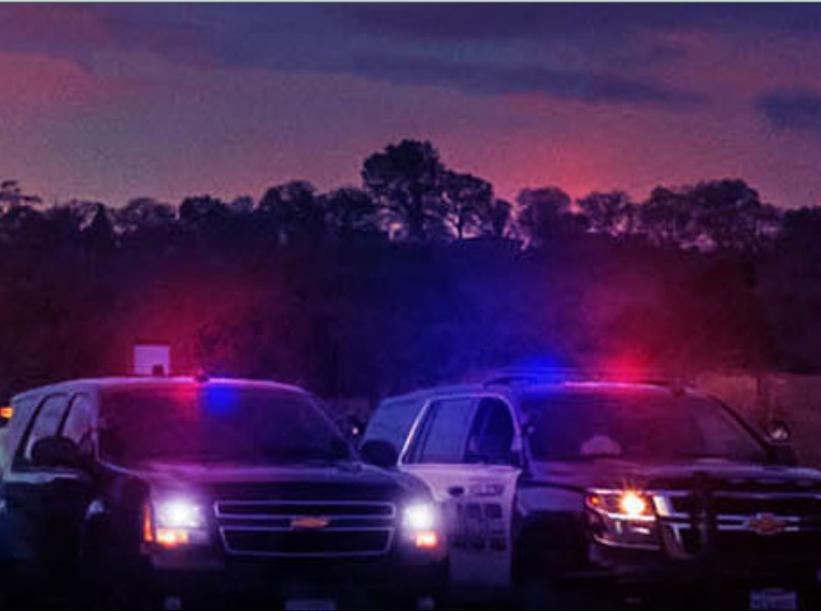
VACATION CHECKS

Folsom residents may request complimentary vacation checks for your home. Vacation checks are offered by the Folsom Police Department and Citizens Assisting Public Safety (CAPS). Simply complete an application at least three business days before your departure date at www.folsom.ca.us/VacationChecks.

PUBLIC TRANSPORTATION

The Sacramento Regional Transit District (SacRT) operates public transportation routes within the city, including a light-rail public transit with three stops in Folsom and a complete bus service. Visit www.sacrt.com/apps/folsom for full details, routes, schedules, and fares.





PUBLIC SAFETY

FOR EMERGENCIES, CALL 9-1-1
NON-EMERGENCY LINE: 916-461-6400, option 1

POLICE

The Folsom Police Department prides itself on building proactive community partnerships and providing a high level of service. The dedication of the men and women of the Folsom Police Department and the support of our community contribute to Folsom's ranking as one of the safest cities in the U.S.

DEPARTMENT LOCATION: 46 Natoma Street

CRIME MAP

The Community Crime Map provides Folsom Police crime reports on an interactive map. Visit www.folsom.ca.us/CrimeMap for more information.

REGISTER YOUR SECURITY CAMERAS

Home security cameras may capture valuable information if a crime is committed in your neighborhood. Registering your surveillance cameras with the Folsom Police Department allows the department to know who in the neighborhood may have video if a crime is committed nearby. Learn more at www.folsom.ca.us/SecurityCamera.

ALARM PERMIT

Alarm permits are required for all residences with a functioning alarm system. For more information on how to apply for a house alarm permit, visit

www.folsom.ca.us/AlarmPermit.

ANIMAL SERVICES

The Animal Services team is committed to providing exceptional service to Folsom's four-legged community members and their owners. Services include: licensing your pet, addressing barking dog complaints, and reuniting lost or missing pets with their families. Visit www.folsom.ca.us/AnimalServices for additional information.

AUTISM AND DEMENTIA ASSISTANCE

The Folsom Police Department offers resources to assist families and caregivers of individuals with Alzheimer's, dementia, Down syndrome, autism, and other intellectual and developmental disabilities. The various programs provide assistance to help locate individuals who may wander from home and become lost or confused, or have difficulty communicating with first responders. Visit www.folsom.ca.us/AutismDementiaAssistance for details.



FIRE

Established in 1857, the Folsom Fire Department is a full-service fire department, providing a wide range of programs, including emergency medical services, fire suppression, water and technical rescue, hazardous materials response, fire and life safety enforcement, and public education to the community.

ADMINISTRATION: 916-461-6300

Station 34: 3255 Westwood Drive

Station 35: 535 Glenn Drive

Station 36: 9700 Oak Avenue Parkway

Station 37: 70 Clarksville Road

Station 38: 1300 Blue Ravine Road

Station 39: 2139 Ritchie Street

SANDBAG CENTERS

Location 1: 48 Natoma Street (next to City Hall, behind the Folsom Senior & Art Center)

Location 2: 9700 Oak Avenue Parkway (West of Fire Station 36 along the Hinkle Creek bike trail)

The Folsom Fire Department offers a variety of programs and services to residents, including Vial of Life, car seat installations, life jacket loan program, sharps disposal program, and sandbag centers. Information on these programs can be found at www.folsom.ca.us/FireServices.

CODE ENFORCEMENT

The Code Enforcement Division responds to complaints, investigates violations, and obtains compliance with the Folsom Municipal Code. The Code Enforcement Division is available to receive reports of hazards and concerns, including abandoned or inoperable vehicles, property maintenance issues, graffiti, illegal construction or occupancy, and more. Contact Code Enforcement Services at 916-461-6227 or visit www.folsom.ca.us/CodeEnforcement.

HOW TO REPORT AN INCIDENT

SEEClickFix FOLSOM

Report non-emergency community issues with SeeClickFix Folsom. Submit and track non-emergency service requests through an online and mobile platform. Report issues such as:

- Abandoned Vehicles
- Graffiti
- Illegal Dumping
- Litter or Debris
- Potholes
- Streetlights Not Working
- Damaged/Downed Traffic or Street Signs
- Water Leaks
- Sanitary Sewer Issues



TO REPORT ALL NON-EMERGENCY ISSUES, such as crimes that previously occurred or traffic accidents with no injuries, call 916-461-6400, option 1.

REPORT NON-EMERGENCY STORM-RELATED HAZARDS to the city, such as localized flooding, fallen trees or limbs, and clogged storm drains by calling 916-461-6722.

TRAFFIC SIGNALS OR STREET LIGHTS OUT and street signs down can be reported by calling 916-461-6702.

IF YOU NOTICE A WATER LEAK OR SEWER SPILL anywhere in Folsom on residential, commercial, public, or private property, call 916-461-6177 during normal business hours (7 a.m. to 3:30 p.m.). For water or sewer emergencies after business hours, call 916-461-6400.



THINGS TO DO

Whether you're looking for outdoor adventure, family fun, or premier dining, shopping, arts, and entertainment, you'll find it in Folsom. You'll also find smiling, friendly faces and a variety of unique attractions nestled within stunning scenery. Get ready to have some fun and explore Folsom.

Folsom is located 20 miles east of Sacramento. The city is only two hours' drive from the San Francisco Bay Area and 90 minutes from beautiful South Lake Tahoe. We're also centered within a hub of major highway connections and just over 40 minutes from the Sacramento International Airport.

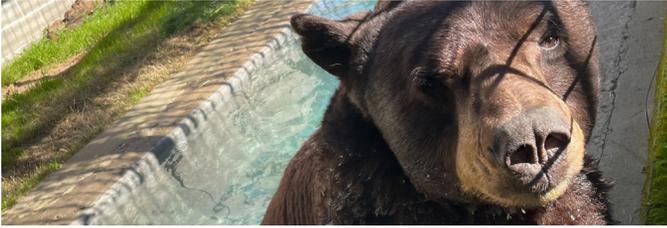
Discover what Folsom has to offer at www.folsom.ca.us/Visitors and VisitFolsom.com.



SHOP LOCAL

When we shop local, we ensure the economic impact of our purchases stays local. Shopping locally supports the local economy, promotes a thriving community, and contributes to a high quality of life in Folsom. Dollars you spend in Folsom fund vital public services, such as police, fire, road maintenance, and parks. When you shop online, a smaller percentage of the sales tax is invested locally. Find what shopping options Folsom has to offer at www.folsom.ca.us/Visitors.

FACILITIES



Folsom City Zoo Sanctuary

403 Stafford Street

The Folsom City Zoo Sanctuary is a unique facility that provides a forever home for dozens of rescued wild and domestic animals. Visitors can learn the story of each animal resident, plus fun facts about each species. The zoo sanctuary is open year-round; days and hours of operation vary. Visit www.folsom.ca.us/Zoo for more details.



Steve Miklos Aquatic Center

1200 Riley Street

The Steve Miklos Aquatic Center is Folsom's premier outdoor swimming facility. Take part in our popular Sea Squad swim lesson program, get your laps in, or cool off during the hot summer months. The aquatic center is open year-round for lap swim. For programs and more information, visit www.folsom.ca.us/AquaticCenter.



Folsom Art & Senior Center

48 Natoma Street

Residents and visitors can enjoy fine arts classes at the Folsom Art Center, unique public art throughout the city, a variety of cultural arts events, and professional art exhibits at the Gallery at 48 Natoma.

The Folsom Senior Center offers programs for ages 55+ including weekly activities, support services, and special events. For hours and information, visit www.folsom.ca.us/ParksFacilities.



Andy Morin Sports Complex

66 Clarksville Road

The Andy Morin Sports Complex provides an indoor recreational and competitive venue for Folsom residents and the surrounding communities. The sports complex amenities include drop-in table tennis, pickleball, basketball, soccer, and batting cages. For hours of operation, visit www.folsom.ca.us/SportsComplex.



Folsom Community Center

52 Natoma Street

The Folsom Community Center is a beautiful setting for weddings, meetings, or special events with up to 508 guests. For more information on reservations and scheduling a tour, visit www.folsom.ca.us/CommunityCenter.



Folsom Public Library

411 Stafford Street

The Folsom Public Library offers storytimes, book clubs, author events, free Wi-Fi and computers, and a collection of over 100,000 items to check out. Visit www.folsom.ca.us/library for current hours and information, register for a library card, and access over 150,000 e-books and other electronic resources. A Folsom Public Library card also gives you access to partner libraries around the Sacramento region.

PUBLIC SPACES/AREAS



FIDO Field Dog Park

1775 Creekside Drive

Folsom's off-leash dog park has separate play areas for small and large dogs. The dog park is open every day except Wednesdays, year-round. Find hours of operation at www.folsom.ca.us/DogPark.

PARKS & TRAILS

Folsom Parks & Recreation maintains 48 developed parks in the city, featuring a variety of recreational amenities including playgrounds, walking paths, sports fields and courts, and picnic areas. Folsom is home to more than 50 miles of Class I recreational trails for cycling, walking, running, and hiking. Access points for the city's trails are located within most neighborhoods and near parks, businesses, and retail centers. Visit www.folsom.ca.us/parks to find a complete listing of Folsom's parks and trail maps.



SPRAY PARKS

Cool off with the refreshing water features at one of the city's three spray parks. Find spray park addresses and seasonal hours of operation at www.folsom.ca.us/SprayParks.



Cummings Family Skate & Bike Park

1775 Creekside Drive

The 21,000-square-foot skate park includes features for both transitional and street-style boarding and skating. The bike park includes features for mountain bikers and BMX riders. The skate and bike parks are open year-round. Visit www.folsom.ca.us/SkatePark for details.



FACILITY AND PARK RENTALS

Folsom Parks & Recreation offers rentals for park facilities, fields, indoor venues, an arena, and an amphitheater. We can help you host wedding receptions, graduations, reunions, company gatherings, family picnics, seminars and meetings, concerts and plays, birthday parties, and nearly any other type of special event. Visit www.folsom.ca.us/Rentals for details.



SITES TO SEE



FOLSOM LAKE & LAKE NATOMA

The open waters of Folsom Lake, Lake Natoma, and the American River draw kayakers, swimmers, and other water sports enthusiasts.



CYCLING

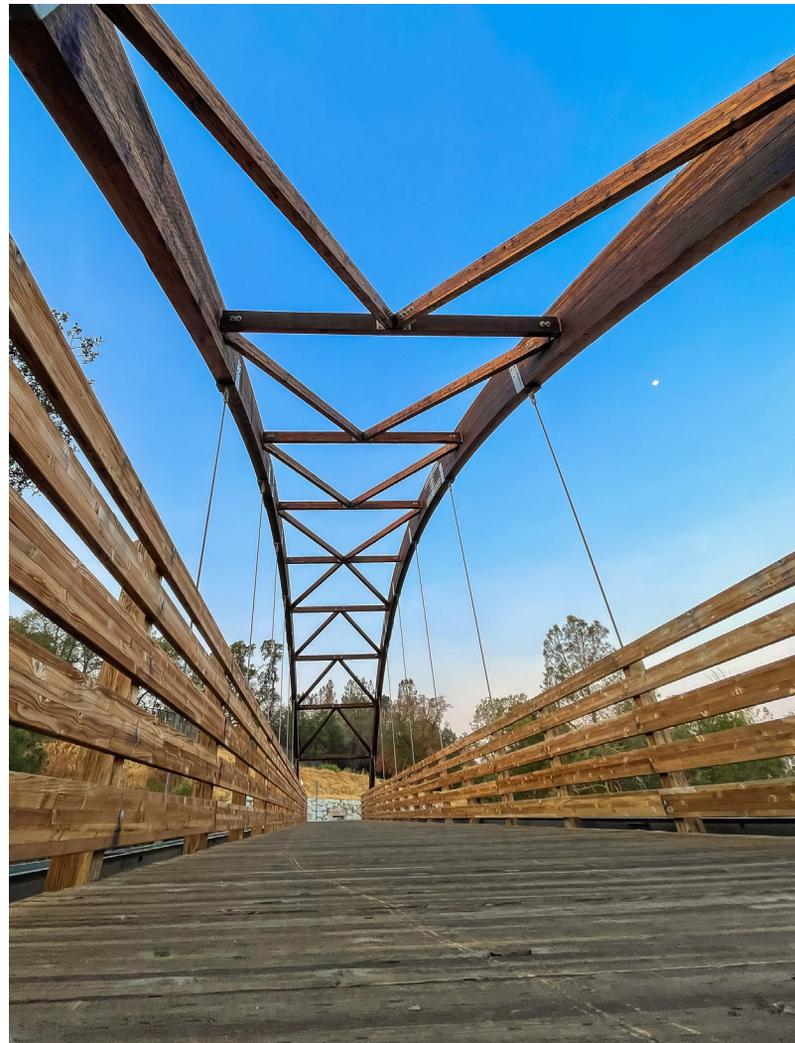
Folsom is a cyclist's dream, with options for short local rides, renowned mountain biking trails, and connections to the Gold Country foothills and the American River bike trail.

RUNNER'S PARADISE

Channel your competitive spirit with Folsom's fun runs and serious competitive events. The California International Marathon starts here and is a qualifying event for the Boston Marathon.

FISHING

Folsom Lake provides a habitat for largemouth, smallmouth, and spotted bass, along with rainbow trout, kokanee salmon, crappie, bluegill, and catfish. Learn where to fish on Folsom Lake at www.californiasgreatestlakes.com.



BEAUTIFUL BRIDGES

Enjoy the view and marvel at the architecture of Folsom's distinct bridges.

- Rainbow Bridge (featured in the city's logo), Historic Truss Bridge, Lake Natoma Crossing, Johnny Cash Trail and Bike/Pedestrian Overcrossing, and many more.

ART

Folsom's art scene is thriving. Here are a few ways to experience art in Folsom:

- Folsom Public Art: Take a walk around Folsom to spot our city's diverse collection of public art. You can also take a virtual tour of Folsom's public art at www.folsom.ca.us/PublicArt.
- Gallery at 48 Natoma: Take a free, self-guided tour of the current exhibit during the gallery's regular hours. For more details, visit www.folsom.ca.us/Galleryat48Natoma.



SCHOOL PROGRAMS

HIGHLY RATED SCHOOL DISTRICT

Folsom schools are recognized as among the highest achieving in the region and are regularly ranked statewide and nationally. The Folsom Cordova Unified School District operates over 15 schools in the city. For more information, visit www.fcusd.org.

CAVE TEEN CENTERS & PRESCHOOL PROGRAMS

- Folsom Parks & Recreation operates the CAVE Teen Center after-school programs for students in 6th through 8th grade on both middle school campuses. Participants can register and learn more about teen programs at www.folsom.ca.us/TeenPrograms.
- Folsom Parks & Recreation operates nine-month Fun Factory and Kindergarten Readiness preschool programs—focusing on developmental and academic skills in a positive learning environment. Visit www.folsom.ca.us/Preschool for more information and locations.

FOLSOM LAKE COLLEGE

Recognized as one of the top schools in the nation, Folsom Lake College—part of the Los Rios Community College District—continues to grow and prosper, serving more than 9,700 college students and offers more than 90 different degrees and certifications. Visit www.flc.losrios.edu for details.

ACTIVITY GUIDE

The Folsom Parks & Recreation Activity Guide includes classes and programs for all ages, facility information, family-friendly special events, camps for youth and teens, and other resources of interest to the community. A printed copy of the seasonal Activity Guide is mailed to Folsom residents three times per year, and an interactive digital version is published online at www.folsom.ca.us/ActivityGuide.





GET INVOLVED

CITY EMPLOYMENT

Start your career with the City of Folsom! The Human Resources Department administers the recruitment, retention, and development of well-qualified and productive employees. Open positions are posted at www.governmentjobs.com/careers/folsom.

CITY COUNCIL

Contact the Folsom City Council with your thoughts and ideas to help our community flourish. The City Council meets at 6:30 p.m. on the second and fourth Tuesdays each month at City Hall, 50 Natoma Street, Folsom, CA, 95630. Meetings are also broadcast at 9 a.m. on the Friday and Saturday of meeting weeks on Metro Cable Channel 14.

COMMISSIONS AND COMMITTEES

One of the ways that residents can get involved is by serving on one of the city's commissions and committees. There are a variety of opportunities available, serving different areas of interest, and residents are encouraged to take part in helping develop city programs. Find all City of Folsom committees and commissions at www.folsom.ca.us/CommitteesCommissions.

VOLUNTEER IN THE COMMUNITY

- Volunteer at the citywide Community Service Day held annually on the third Saturday of September.
- Participate in the Citizens Assisting Public Safety (CAPS) Program.



- Help keep your community safe and participate in the City's Business Watch and Neighborhood Watch.
- Join the City of Folsom Community Emergency Response Team (CERT).
- Volunteer at the Folsom City Zoo Sanctuary.
- Support the Folsom Public Library and join the volunteer team.
- Join the Adopt-A-Trail program and help maintain and enhance Folsom's beautiful trail system. Learn more at www.folsom.ca.us/Trails.



CITY HALL

50 Natoma Street
Folsom, CA 95630
916-461-6000
www.folsom.ca.us

Sign Up for Email Alerts at www.folsom.ca.us/enews

- f [facebook.com/CityofFolsom](https://www.facebook.com/CityofFolsom)
- t @CityofFolsom
- i @CityofFolsom
- h nextdoor.com/pages/city-of-folsom